



# TCF

## TEXTILE CARE FEDERATION of New Zealand Inc.

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March 2013

### Inside this issue:

- Textile Energy Efficiency Programme Update **2**
- Changes to Waste Water Tariffs in Auckland **3**
- Linen 'April Amnesty' **3**
- TCF Member benefits available with GSB **3**
- PaMPITO Training Programmes and Subsidies **4**
- Find electricity savings in your business the easy way **5**
- Bits & Pieces and Reminders **5**

### Textile Care Federation 2014 Conference

Planning has started and your committee wants to make your 2014 TCF Conference the best one yet!

#### SAVE THE DATE!



12-14th Sept,  
2014

Venue:  
Rydges Hotel,  
Wellington

If you have any ideas of what or who you would like to see as part of the conference programme please let Belinda, TCF Secretary know.

[belinda.muir@xtra.co.nz](mailto:belinda.muir@xtra.co.nz)

021 244 5008

## New look, new team!

It has been a while since the last TCF newsletter and with a change in committee and the appointment of a new Federation Secretary/Treasurer it was decided that the first newsletter of 2013 would wait until after the committee had their first meeting of the year.

Your committee is made up of the President and Central Branch Rep Ricky Brackfield (Rotorua Drycleaners), Rick Wellington (Preens Drycleaners) as Vice President and Otago/Southland Rep, Doug Graham (Spotless Facility Services (NZ) Ltd as the Auck-

land and Corporate Rep, Greg Irvine (Maxwells Drycleaning (SI) Ltd is the Canterbury Rep, Bevan Ritchie (Apparelmaster Australasia Ltd) as the Wellington Rep and Stacey James from Filterfab NZ Ltd as the Supplier Rep. There are also two co-opted members—Clive Evans of Gooder Equipment Ltd and Roy Williams from Williams Drycleaners Ltd.

The Committee meet four times a year, once is a face to face meeting and other times by teleconference. They met most recently, last month, in Rotorua and

a number of issues were discussed at that meeting and will be covered in this newsletter.

Belinda Muir the new Secretary was welcomed to the team at that meeting and is the editor of this newsletter so if you have anything you would like to contribute to or see included in the newsletter which will be produced every couple of months you can contact her via email [belinda-muir@xtra.co.nz](mailto:belinda-muir@xtra.co.nz) (a TCF email address will soon be available) or call her on her mobile.

## Introducing Roy Williams—*Committee Member Profile*

Roy is new to the TCF Committee and keen to ensure that members are aware of the benefits they receive as members of the Federation. He will therefore be assisting in the development of a 'Members Only' part of the website where TCF members can access tools and resources to help them run their respective businesses.

#### In Business:

Roy is the man at the helm of Williams Drycleaners Ltd and

has been in the industry for 23 years with his core business being Drycleaning and Commercial Laundry.

#### Likes and Dislikes:

He is a 'people person' so enjoys the daily contact he has with staff, customers and sales reps. On the flip side, paperwork and human error are his least favourite part of the job.

#### A few things you may not know about Roy:

He represented Wales at the 400 Metre Hurdle events and

he enjoys the odd beer—especially the emerging craft beers.

The three things he would choose to take to a desert island are: 1. a desalination plant, 2. a portable home, 3. a fishing rod—sorted!



# Textile Energy Efficiency Programme Update

In the last newsletter we announced the new programme funding agreement between ECCA, Textiles NZ and TCF. Part of that subsidized programme is a site Energy Assessment and an Energy Action Plan to help work through identified savings opportunities.

## Heat Exchanger Reduces La Nuova Gas use by 32%

In December 2012, La Nuova Apparelmaster installed a heat exchanger to recover heat from the final discharge water of their CBW. Since installing the Dimpleflo heat exchanger, gas use on the site has decreased by 32%, resulting in savings of approximately \$25,000 a year.



The opportunity for the heat exchanger was identified by an assessment under the Textiles Energy Efficiency Programme. So far, 12 Textile Care Federa-

tion members have taken part in this programme.

The total cost of the heat exchanger was around \$70,000. The Textiles Energy Efficiency Programme helped La Nuova to obtain a grant from the Energy Efficiency and Conservation Authority

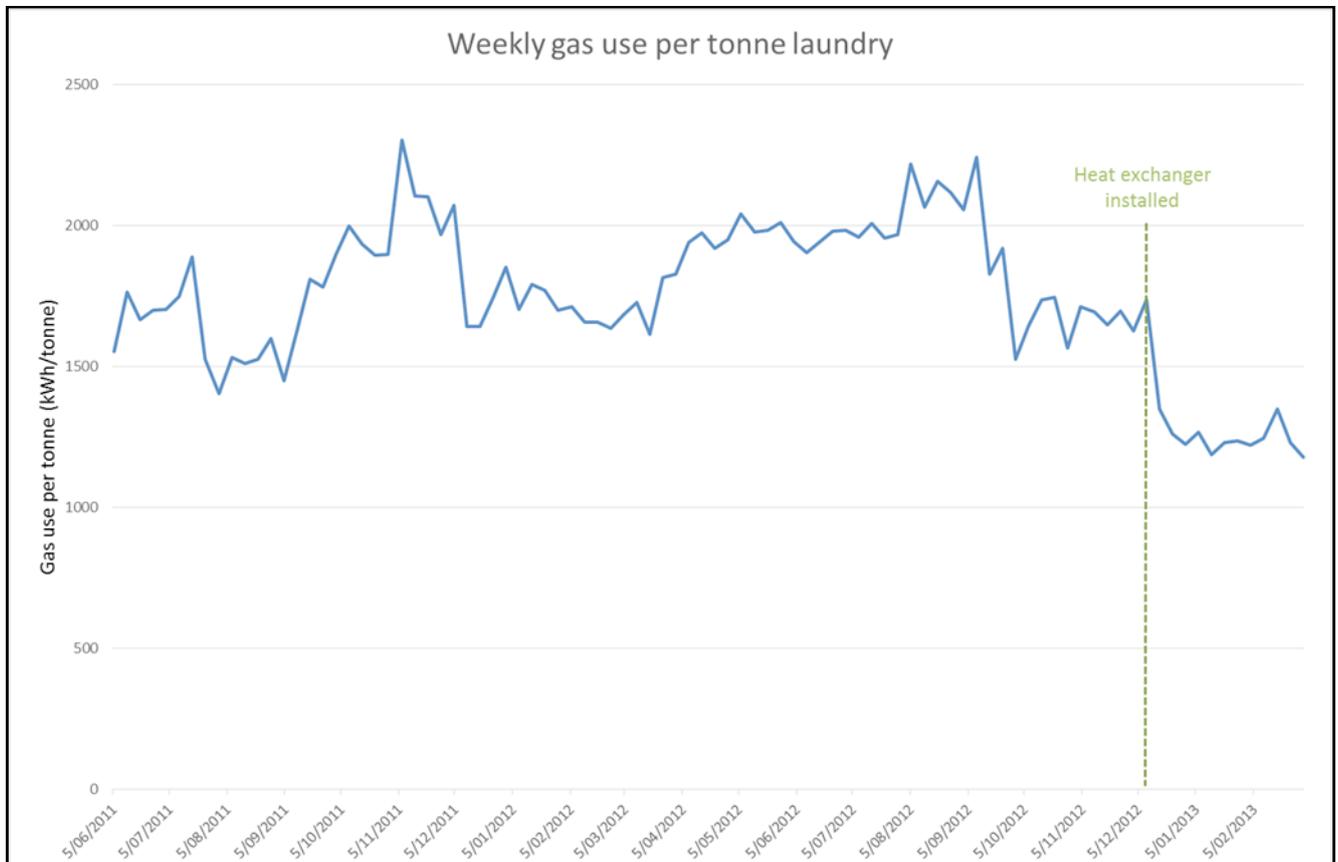
(EECA) for \$20,000 towards these costs. The grant meant that the heat exchanger would pay for itself in just two years. The resulting energy savings have been

instant, as can be seen in the chart below .

Prior to the install La Nuova was using 1,835 kWh of gas per tonne of laundry processed. In the 4 months since the heat exchanger became operational, they are using 1,247 kWh of gas per tonne of laundry.

There are often excellent opportunities to recover waste heat in textile care operations and EECA is currently offering fantastic grants to help make these opportunities more affordable. Companies can apply for up to 40% of the cost of new, efficient technology .

To find out more about technology grants, or enquire about a subsidised energy assessment, contact the Textiles Energy Efficiency Programme Coordinator, Simon Wilkinson on 09 9482597 or 021 944992.\*



\*Please find enclosed with this newsletter two case studies on Textiles Energy Efficiency produced by Textiles NZ and EECA in relation to Compressed Air and Efficient Thermal Systems.

## Proposed Changes to Waste Water Tariffs in Auckland

Watercare Services Limited last year sought submissions in relation to their proposal to introduce a region wide tariff structure to replace the “inconsistent and inequitable wastewater charging structures that are a legacy of the multiple regimes established by the former councils and water companies”, in Auckland. They presented three options for structuring tariffs, and submissions were due in by 18 January and a decision is expected to be made at the Watercare Board of Directors meeting scheduled in April. Some members of the Textile Care Federation are obviously going to be affected by the tariff changes with some potential cost increases of up to 600%+ on current waste water charges, and have put in submissions in response

to the proposed changes.

Watercare are also proposing that the four existing trade waste bylaws in Auckland be revoked and replaced with one Auckland-wide bylaw. Submissions in response to this proposal are due in by 26th March. Again, some TCF members in the Auckland region, have sent in submissions on this issue.

### Textile Care Federation make a submission

The Textile Care Federation sees such an issue as one where it can, with the assistance of Business NZ, make a submission in response to such proposals. The Federation can provide a formal body through which members can join forces on certain issues that affect our

industry. While this is just an Auckland issue for now, it is quite realistic to think that other cities/local governments will soon be identifying Waste Water tariffs as an opportunity for greater revenue returns. It is important to begin voicing our opinion now while also reviewing opportunities to reduce / reuse waste water in our business and minimize potential future increased costs to the business.

For more information about the Waste Water Tariff and Bylaws go to:

[www.watercare.co.nz](http://www.watercare.co.nz)



### LINEN 'APRIL AMNESTY'

The TCF Committee discussed some recent incidences where laundries had ended up with linen on their shelves which was not theirs. It can happen. Linen is not cheap and so most laundries mark their linen with some form of identification.

Linen can get mixed up where supplier contracts may be going through a change and/or more than one supplier is fulfilling a laundry contract.

With the end of the financial year and annual stock take just around the corner, the committee encourage all Laundry members to return any linen which may not belong to them but have somehow ended up in their stock, to the rightful owner. If you wish to do this anonymously or would like assistance identifying who the rightful owner of some stray linen may be, you can contact the TCF President or Secretary. April is the month where Amnesty applies.

**Amnesty: “A forgetting or overlooking of any past offense”**

## TCF Membership Benefits with GSB

TCF offers huge savings as a membership benefit with GSB, New Zealand's largest business trading network.

With over 11,000 members and a combined spend of \$700m per year; GSB's group buying program provides the opportunity for TCF members lower their business costs at a time when every dollar saved counts.

You'll gain access to discounts that you don't have the ability or time to negotiate yourself, saving up to 70% with the best, most reliable suppliers (such as Caltex, BP, OfficeMax, NZ Couriers, Noel Leeming and many more).

You can also use GSB's Club1 Staff Benefits offer to help reward and retain your valued team!



Direct GSB membership fees start at \$1000 per year (and may be higher dependent on the size of your business) but are included in TCF fees, so you're already accessing significant savings by becoming a member!

TCF members save tens of thousands of dollars with GSB every year (and can request a report on their savings through the program), so contact GSB today on 0508 20 30 40 or email [ask@gsb.co.nz](mailto:ask@gsb.co.nz) to see what you can save.

Business Essentials for Less

 **GSB** GROUP BUYING POWER

Save up to 70% on supplies for your office, fleet & work sites



### New Government subsidies available in 2013

Recently Stephen Joyce announced a new apprenticeship reboot scheme for 2013. The reboot scheme gives \$1,000 (towards tools and off-job training costs) to the first 10,000 trainees and apprentices who enrol in a programme of 120 credits or more at level 4 on the NZ Qualifications Framework. It also provides a corresponding \$1,000 to their employer.

The good news is the Laundry sector can take advantage of this scheme. Furthermore PaMPITO is also offering additional completion bonuses of \$500 for the successful completion of each qualification contained within the reboot programme. That could mean up to a further \$1,000 to the employer.

This scheme provides exciting, new and very affordable opportunities to companies and their employees in your industry, particularly those seeking to develop leadership skills.

Here are some examples of the programmes that are eligible:

Reboot Programme	Levels	Credits	Duration
National Certificate in Business (First Line Management) Level 4 & National Certificate in Occupational Health and Safety (Coordination) Level 4 & some specific industry unit standards from your sector	4	120	25 months
National Certificate in Occupational Health and Safety (Coordination) level 4 & the National Certificate in Quality Management Level 4	4	130	28 months
National Certificate in Competitive Manufacturing Level 4 & National Certificate in Project Management Level 4	4	140	28 months
Any combination of the above resulting in 120 credits	4	120	25 months



It's great to see some companies in the laundry sector taking up the opportunity to verify and recognise their employees' skills and knowledge with PaMPITO's *How SAFE Are We?* programme. *How SAFE Are We?* recognises and reinforces the skills employees already have and it reveals areas that might need more training. It also provides structure to a company's health and safety practices.

At Pryor's Apparelmaster, for example, the Health and Safety Committee started the *How SAFE Are We?* programme in November last year. Their plan is to make sure everyone on the committee has an in-depth knowledge of health and safety so they can lead a strong health and safety culture. The programme will then to be rolled out to other staff and be used as part of the company's induction programme for any new staff.

PaMPITO's assessment advisor, Grant Letfus visits Pryor's on a Monday once a month at 7.30am to work with the H&S committee. "We're now up to about session four." Says Brett Homan, General Manager at Pryor's "and the committee has really learned a lot. We take a lot of things for granted in New Zealand about health and safety. It's been interesting hearing about some of our national statistics in health and safety and what a difference it can make to businesses if they take a more pro-active approach."

Every month \$14 million is spent on accidents and injuries in New Zealand. Cuts and back injuries are of particular concern in the laundry industry as they are often the main cause of injury and lost productivity. \$1 million is spent on cuts and subsequent infections in NZ every month. The *How SAFE Are We?* programme ensures employees don't take health and safety for granted. The programme gets you and your staff thinking about the consequences of your actions and how you can eliminate hazards before they appear.

Typically the *How SAFE Are We?* Programme takes about nine months to complete, your staff end up with a level 1, 3 or 4 national certificate. They receive about 15 hours of coaching and learning support and you get access to one of PaMPITO's health and safety experts. All this for just a small admin fee of \$85 per person.

"I strongly recommend this programme to others, whether they are small, medium or large," say Brett.

### All level 1 PaMPITO programmes are free of charge

To encourage employers to get started with training PaMPITO's offers all our level 1 programmes free of charge. Only a small admin fee of \$85 per person is applicable, so it's easy to get your trainee started on a learning pathway. Materials and our support services are free of charge.

For further information on any of PaMPITO's programmes, or to enrol your staff please contact your PaMPITO Training Services Manager or Barbara Wilkinson on 09 254 4877, email us: [info@pampito.org.nz](mailto:info@pampito.org.nz) or visit our website site [www.pampito.org.nz](http://www.pampito.org.nz)

## An easy way to look for electricity savings in your business

You may be familiar with the Electricity Authority's 'Whats my number?' residential cam-

paign. Since October 2012 this online business tool which has been developed in partnership with Switchme, is a free service available to Small and Medium sized businesses.

According to the October Media Release, "35% of businesses receiving tariff offers via the online business tool have chosen to switch electricity retailer. This suggests businesses are seeing the value and benefit of using the tool."

It goes on to say that during the trial period, "one customer found that the difference between the cheapest and

### WhatsMyNumber®

most expensive pricing option was \$28,000. The pricing responses so far have an average spread of 17% indicating significant potential savings are available."

You can start the process online and receive personalised quotes from a selection of retailers based on their location and electricity consumption.

All you need to get started is a few minutes of your time to:

1. Grab a recent power bill
2. Fill in the personalised quote form online

3. Local electricity retailers will prepare quotes which you can then review online and select your preferred retailer –the new retailer will take it from there.

Roy Williams of Williams Drycleaners Ltd (see profile on front page) says "I have used 'Switchme' for both my business and private power and intend to use it every year to make sure we are getting the best prices. They are very easy to use and basically do all the work for you. A business would be mad not to use them!"



Quotations are sourced and managed by Switchme



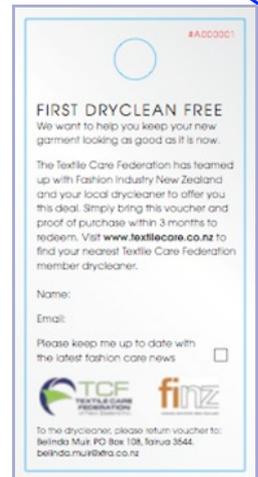
Keep up to date and in touch with what is happening in the industry. You can 'like' National Drycleaner and Launderer on Facebook.

Subscribe to the Laundry and Cleaning News International newsletter here: [www.laundryandcleaningnews.com](http://www.laundryandcleaningnews.com) (current topics include; Designing Efficient Laundries, Getting the best results when using Spotting Kits, Trim Problems).



REMINDER .... If you are holding onto any vouchers received as part of this promotion please forward them to:

PO Box 108,  
Tairua 3544.



The Clean Show is in New Orleans, Louisiana this year. June 20-22, 2013.

Visit [www.cleanshow.com](http://www.cleanshow.com) for more information, to register, book your hotel, select your favourite Exhibitors and Education sessions, plan your show itinerary. Keep up with the latest Clean Show news at [blog.cleanshow.com](http://blog.cleanshow.com)

We hope you have enjoyed this edition of the Textile Care Federation newsletter.

If you have any feedback or would like to contribute to a future edition, please contact:

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[belinda.muir@xtra.co.nz](mailto:belinda.muir@xtra.co.nz)